

a  
place  
like  
home



# ANNUAL REPORT



2024-25





Anam Cara Colac acknowledges Aboriginal and Torres Strait Islander Peoples, past, present and future, as the First Australians and especially the Gulidjan (also known as the Kolakngat) people who occupied the Lake Colac region of Victoria.





# Contents



PRESIDENT'S REPORT	6
VOLUNTEER CONTRIBUTION REPORT	9
VOLUNTEER CONTRIBUTION OVERVIEW	10
HOSPICE MANAGER'S REPORT	11
TREASURER'S REPORT	13
OUR PEOPLE	16

LIFE MEMBERS	17
--------------	----

OUR MILESTONES	19
----------------	----

MAJOR FUNDING CONTRIBUTERS	20
-------------------------------	----

GRANTS AND MAJOR DONATIONS	21
-------------------------------	----

SUPPORT OUR WORK	23
------------------	----

VALE SANDRA TURNER	25
--------------------	----

INFOGRAPH	26
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"To provide the South West community with excellence in respite and end-of-life care within a home-like environment; embracing respect and compassion for all people."



## Our Mission



# About Anam Cara



Anam Cara Colac is a community founded health service established in 2011 to serve the regional community of South West Victoria. Anam Cara Colac underpins home care by providing excellence in respite and end-of-life care for people with a long term or life-limiting illness.

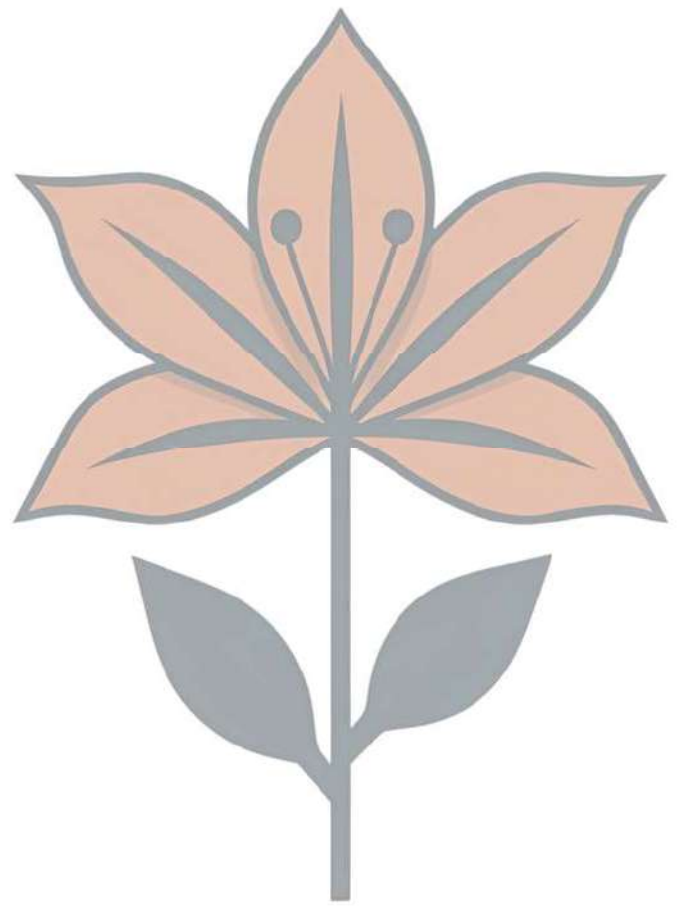
Anam Cara Colac is a community founded hospice, established to support home care and as such, our point of difference is the provision of personalised care in a “home like” environment within peaceful and rural surrounds.

Anam Cara Colac is a fully accredited health provider under the Quality Improvement Council (QIC), and provides care under the National Palliative Care Standards. It is also a member of Palliative Care Victoria (PCV) and the International Association for Hospice & Palliative Care (IAHPC). Well governed with a skilled and stable community-based Committee of Management, Anam Cara Colac is an incorporated, not-for-profit, charitable organisation. The Hospice is staffed by a team of dedicated Registered Nurses, Personal Care Assistants and trained Volunteers who are all committed to providing person-centred care for both our guests and families.

The unique care provided by Anam Cara Colac is available to all the community, without financial bias, and is tailored to meet the individual needs of each guest (patient) and their family. Our purpose is to support those in the community at a time when they need it the most. Anam Cara Colac also supports a significant number of isolated and vulnerable people, including many on low incomes or living in isolated or difficult circumstances.

The importance of family care is also recognised and accommodation and care support including follow-up bereavement care, is offered to guests’ families. In addition Anam Cara Colac has on-call capacity to support carers 24 hours a day and can provide rapid access to care on-site at Anam Cara Colac, or in-home, with no ACAS assessment required.





# Maryjane Crabtree

## MESSAGE FROM THE PRESIDENT

2024-2025 has been an extremely busy year for Anam Cara Colac. Demand for our services is steadily building up towards our goal of being open all year round, 24/7.

Matching increased community demand with our customary high-quality service is the primary concern of our executive team and our governing body.

It is becoming clear that we will need to expand our guest accommodation, our workforce and our funding sources to accommodate this growing demand.

We welcomed Michael Stewart back on to our board to bring his expertise and networks to assist us. With Michael's help, we are working with community leaders to develop our future strategy.

To advance that, we held a strategy day with the directors and our Patrons, and we have formed four working parties:

- Workforce of the Future: Looking at how to recruit, develop and retain additional clinical staff.
- Capital Works: Looking out how we can enhance the accommodation offering at Anam Cara Colac to be more efficient and welcoming, and to provide more guest beds to keep up with growing demand.
- Brand and Communications: Looking at how to build recognition and support for Anam Cara in our community and with our partners and stakeholders.
- Sustainable Funding for the Future: Looking at building our financial sustainability through scale, strong relationships with funding partners and developing additional funding streams.



I am incredibly grateful to the members of our board who have significantly increased the time they volunteer to our cause, the creativity and resolution they bring, and the collegiate way we work together. To our Anam Cara Community, you can be very proud of the Anam Cara Colac board and executive leaders, and confident that we will deliver a strong Anam Cara Colac for the future. When doing this work to build a strong future, we promise to stay true to the values that were established at the beginning of Anam Cara's journey – to provide high-quality, holistic, home-like care to our community at their time of greatest need, supported by our volunteers, and to provide that care to all, regardless of their capacity to pay. It is our firm commitment to you all that Anam Cara Colac will continue to provide the best possible palliative and end-of-life care to all who need it. The only prerequisite for our care to be given is that it is needed, and we will need to grow to be able to keep that promise.

In the meantime, Naomi also continues to lead her team of clinical and non-clinical staff. Anam Cara Colac is a small organisation, and our people wear many hats and carry much responsibility.

Our paid and volunteer team members look out for each other, and other than appropriate boundaries for delivery of clinical care, there is little demarcation – everyone puts in to help each other to provide the best possible care and experience for our guests and their carers. I am humbled by their effort and commitment, and so proud of them all.

I am also very proud of our community of the South West, which, despite tough times has once again rallied magnificently in our support.

This year's Annual Appeal gathered a record \$264,000. This total was boosted by two significant gifts, including a very generous donor who agreed to match other donations up to \$100,000. We think that this generosity encouraged others to still make a gift, even though they are feeling the pinch of the drought and cost of living pressure. As well as a number of gifts with a few zeros, we received many smaller gifts. These add up and make a real difference, especially when they are matched, or boosted by fundraising drives such as The Double Shot café running a dedicated "Anam Cara Day" during the appeal, with all proceeds donated to us. Thank you to all who donated, it means a great deal to us.

I know that if you are reading this Annual Report, that you are strongly identified with Anam Cara Colac, and care about its future as much as we do. You may have been here at the beginning, digging into your pockets, or devoting skills and time. You may have come on board more recently, inspired by stories of how we have helped people at a very difficult time in their lives. We will do our best to keep you up to date on the work we are doing to secure the long-term future of this beautiful community asset. Please contact me through the House if you have any questions or would like to help.

*Maryjane*







“We took enormous comfort in feeling that we too belonged within this special community.”

# Volunteer Contribution Report

We have certainly had a busy 12 months at Anam Cara, and our incredible volunteer team has not only risen to the challenge but stepped up whenever that extra layer of support was needed for the ever-changing and evolving needs of our guests and the community.

Across every shift, our volunteers consistently excel in tending to the needs of our guests with genuine care and compassion.

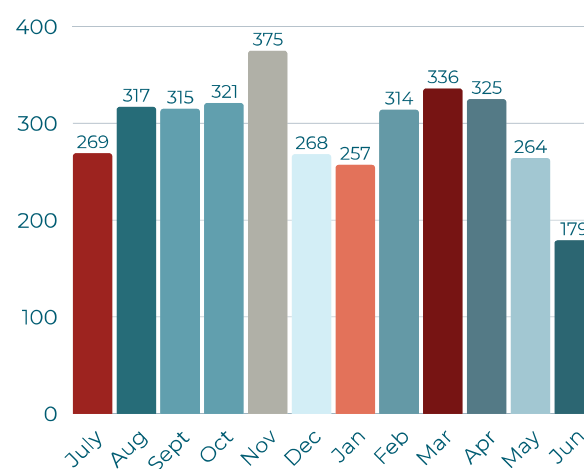
Our day respite services continue to grow, with volunteers now supporting Tuesdays through Fridays. On Tuesdays, the group is working on an exciting project – creating Anam Cara’s very first cookbook – with the combined efforts of both volunteers and staff. We have also introduced a new monthly one-on-one social support initiative, where a volunteer spends dedicated time with one of our guests.

Wednesdays now include a regular volunteer transport driver, along with craft activities led by our talented volunteers. Thursdays are equally vibrant, with dedicated volunteers coordinating guest speakers, entertainment, and ensuring attentive care – just as all our volunteers do across these busy and rewarding days, now including Fridays as well.

Our weekend volunteers continue to provide fantastic support to our staff, focusing on fostering strong relationships and assisting with guest care.

Our grounds, as always, are beautifully maintained thanks to the tireless work of Roly Skinner. We also extend our gratitude for several one-off acts of kindness, including neighbours who undertook the significant task of cleaning up trees along our fence line, and Bob and Sharon Newton of Bob’s Pressure and Soft Wash Services, who generously cleaned our roof and fascia.

We are deeply thankful to our dedicated Board members, who are essential to our organisation and contributed an impressive 902 hours of volunteer time over the financial year.



Total hours volunteered by month



# Volunteer Contribution Overview

Over the 2024–2025 financial year, our volunteers contributed a total of 3,738 hours, representing an estimated \$175,386.96 in the value of time generously given to support our services.

We currently have 34 registered volunteers. Of these, 15 are actively involved on a weekly basis, while 17 contribute in other essential ways — including governance (Board members), grounds maintenance, and event support. An additional 8 volunteers are currently inactive due to extended leave, illness, or other personal circumstances,

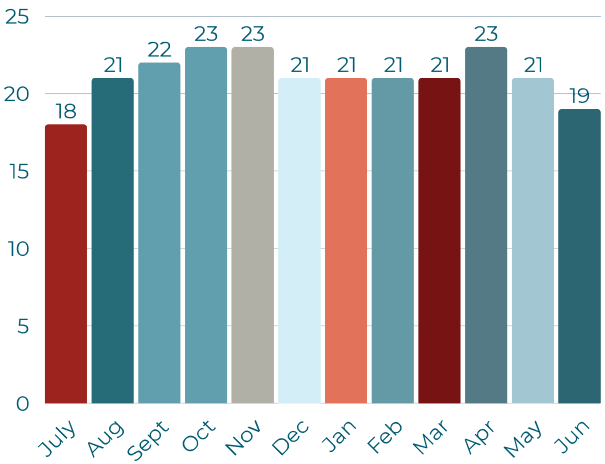
and 4 volunteers have been formally archived after concluding their time with us.

While our intake of new volunteers over the past 12 months has been modest, we are now seeing a positive trend in enquiries and onboarding, with volunteer engagement steadily increasing in recent months.

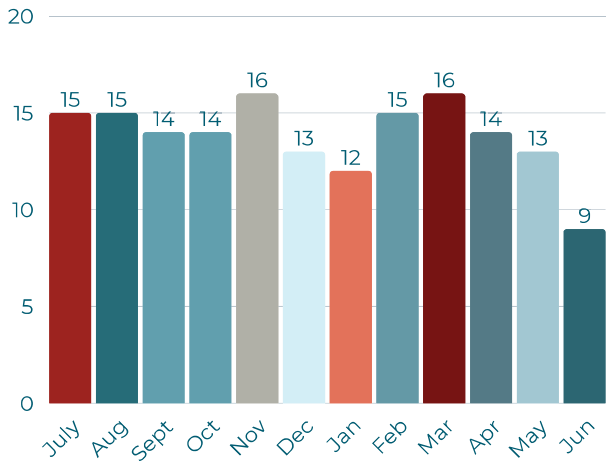
Our incredible volunteer team have not only up to the task but stepped up in times when we needed that extra layer of support for the ever changing and evolving needs of our guests and the community.

All our volunteers, across every shift, consistently excel in tending to the needs of our guests with genuine care and compassion.

MONTHLY GRAND TOTALS  
1<sup>ST</sup> JULY 2024 - 30<sup>TH</sup> JUNE 2025



Number of volunteers by month  
(with logged hours)



Ave hours per volunteer







# Naomi Lettieri

## HOSPICE MANAGER

In 2024-25 Anam Cara Colac has continued to mature and establish itself as a much needed and relied upon service in the South West of Victoria. We have seen further growth of service delivery and development of new relationships and collaboration with other services.

We have continued to work with community networks and other organisations to support a greater understanding of Palliative Care as a modality of care that extends from diagnosis with a chronic life-limiting illness, not just for the last weeks and days of life. Palliative care comes before and goes beyond end-of-life care. It is the full trajectory of care, encompassing the physical, emotional, and psychosocial needs of patients and their families. By addressing these needs early and comprehensively, palliative care enhances quality of life and supports informed decision-making throughout the illness journey.

Connecting with people earlier in their diagnosis has been a consistent priority for Anam Cara Colac. Through the growth of our Advance Care Planning service we have been able to move closer to achieving this. Our skilled nurses completed comprehensive Advance Care Planning training last year.



Those that participated in the training have been able to hone and refine their skills further by putting them to work with people who would like to complete an Advance Care Directive. In the first year of accepting referrals in to this service, we have assisted 37 people to complete an Advance Care Directive.

Our service delivery statistics are reflective of the increase in demand for service which year on year grows.

Care Statistics for the financial year ended 30 June 2025.

- 1086 episodes of overnight care (over 9,100 since commencement).
- 525 attendances to our day respite program (5303 since commencement).

Our team has demonstrated their commitment to continuous professional development. Independently and together staff have been seeking learning opportunities to improve their knowledge and thereby the quality of care we provide to guests and carers. From the massive online courses offered by The University of Tasmania, through to attending conferences interstate.



We aim to constantly improve our suite of learning and enhance the support of others on their learning journey. We have supported Personal Care Attendant students through South West Tafe and other training groups to complete their placements, and we have built relationships and agreements with Deakin School of Nursing to host student nurses for placements. This will be an ongoing focus in years to come and aligns with our strategic plan (2023-2026) goals for Workforce Planning to ensure capacity and succession.

Our People, Nurses, Personal Care Attendants, Volunteers and Ancillary staff consistently go above and beyond, supporting our guests and carers to deliver excellence in Palliative Care. Our staff are both committed to our guests, and their network of support. I observe and listen with pride as I hear our team interact with guests and carers, warm, comforting, supportive and compassionate, demonstrating our social and gold standard of model of care consistently. To achieve this gold standard in quality care, collaboration is essential both internally and externally, communication must be consistent and constantly reviewed and refined and all stakeholders must be engaged and empowered.

Our team have demonstrated leadership, empathy, understanding and great teamwork to achieve these results. We will continue to focus on advancing and streamlining communication both within our team and with external stakeholders to empower our guests, carers and team to feel they are achieving the best possible outcome for all involved.

Our founder, Diane Wright OAM and member of the Victorian Women's Honour roll often says, Anam Cara draws the right people. In my years of working at Anam Cara, I believe these words to be true, and it seems that our team agree, telling us in our annual staff survey that they rated working at Anam Cara Colac as 9.2 stars out of 10. Working at Anam Cara Colac is not just a job, its meaningful, impactful and our team are invested in ensuring we deliver care in line with our mission and values.

During the course of 2024-25 we implemented the Quality Improvement Action Plan from our Quality Improvement Council's (QIC) recommendations. Recommendations included improving information for potential guests about how we support diversity and inclusion and making sure that people had information about re-accessing our service.

Quality Improvement is never off the agenda at Anam Cara Colac and staff are frequently involved in quality improvement activities from auditing to suggesting changes and consultations with regards to potential quality improvement activities. Our Guest and Carer feedback processes tell us people are happy with the care they receive and that they feel more supported physically, socially, emotionally, spiritually and psychologically.

Challenges are in front of us without doubt, our current economic climate, the pressure on the philanthropic dollar, and the pressure of fluctuating climate conditions on our region.

Yet amid these challenges, there shines a beacon of hope and resilience. Our community has remained steadfast in its commitment to our mission and the individuals and families we serve. This is reflected in the amazing results of the community appeal. We are incredibly grateful to the dedicated regional people who see the value and the essentiality of Anam Cara Colac to regional South West Victoria.

We approach the coming year with an ongoing sense of purpose and possibility, guided by the lessons of the past and fuelled by a shared commitment to providing high-quality care with compassion, dignity, respect and excellence. We extend our heartfelt gratitude to all who support us, whose unwavering generosity has been the cornerstone of our success. Together, we will build a stronger foundation for compassionate respite and end-of-life care in our communities.

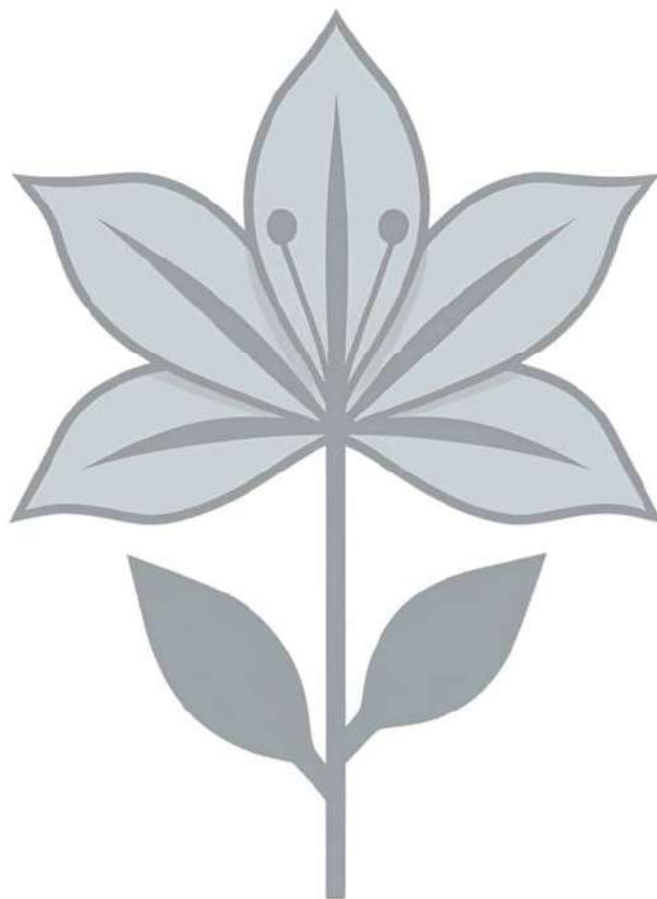






“On behalf of our family, our heartfelt thanks to you all for making his final days so peaceful.”





# Wayne O'Brien

## TREASURER REPORT - FOR YEAR ENDED 30 JUNE 2025

Anam Cara Colac has recorded a net loss of \$130,787 for the year ended 30 June 2025. This compares to a net loss of \$102,556 in 2024. Adding back the building and equipment depreciation of \$109,403 results in an operating loss of \$21,384.

Anam Cara Colac's only liabilities are employee benefits therefore retains a strong net asset position of \$6,666,146. We have strong cash reserves which includes our investment portfolio with our investment manager.

Over the journey our operating result has fluctuated between surplus and deficit which is not unusual for a Not For Profit organisation but rising costs and increased activity is challenging for Anam Cara Colac to balance the budget and early indications suggest the 2026 financial year will also be a tight fiscal year. A legacy of our success is the increased activity and the organisation was open for effectively 11 months of the year during the 2025 financial year.

Recent planning discussions confirm our constraints are threefold being financial, facility capacity and staffing resources. It continues to be a focus for the Committee of Management and Executive Team to manage all aspects of these constraints while continuing to provide a much respected model of care to our community which has been sustained for more than 14 years.

Our revenue streams are diverse and it is pleasing to see the rise in guest and community donations and NDIS income. It continues to be amazing the generosity of our local community that has enabled the organisation to manage increased occupancy. Together with the depth of volunteers Anam Cara Colac has again delivered a year of quality and compassionate person-centred care to our community.



# a place like home

Smart technology is rapidly advancing in all industries, especially Artificial Intelligence (AI) tools. The team at Anam Cara House is always on the cusp of new technology and smarter ways of operating but AI and technology advancements will never totally replace the delivery of holistic and empathetic care to our guests. Therefore our model of care will continue to be a respected and needed community service.

There are exciting times ahead for Anam Cara Colac as we face the challenges of the constraints mentioned above with opportunities to expand our services and secure the sustainability of the organisation.

The passion of the Committee and Executive Team, together with the ongoing support of the community and industry stakeholders, will enable new initiatives to be carefully evaluated for their suitability into the ethos of Anam Cara Colac values and culture.

At the date of this report no matters or circumstances have arisen which would have a material adverse effect on the financial health of the organisation.

*Wayne*

# Our People



## COMMITTEE OF MANAGEMENT



Maryjane Crabtree  
President



Lyn Harris OAM  
Vice President



Diane Wright OAM  
President Emeritus



Wayne O'Brien  
Treasurer



Helen Gibson  
Secretary



Andrea Langdon



Michael Stewart  
Patron



Gavin Spokes

*We thank our long standing Patrons for their continued commitment and service.*



Neil Stewart OAM  
Founding Patron



John Dowling  
Patron





# Life Members

**Diane Wright OAM - Founder**

**Michael Stewart - Patron**

**George Neil Stewart OAM - Founding Patron**

**John Dowling - Patron**

Lyn Armistead  
Judy Davis  
Paul Davis  
Helen Gibson  
Elizabeth Gore  
Tim Gore  
Cheryl Harlock  
Catherine Harris  
Lyn Harris OAM  
Phillip Harris  
Wendy Hay  
Andrea Langdon  
Anne Mercer  
Wayne O'Brien  
Fr Michael O'Toole  
Deborah Payton  
Mark Rosevear  
Susan Spowart  
Kylie Stewart  
Yvonne Stewart  
Kerryn Turner  
Sandra Turner  
Andrew Wright

***Our life members have made  
an extraordinary contribution  
to Anam Cara House***



## **NEWLY APPOINTED MEMBERS**

Karen Eccles  
Jodie Lemke

“You enabled his injuries to heal in a calm and peaceful home environment.”





# Our Milestones

Our **"gold standard of care"** that provides care for the "whole person" addressing their physical, spiritual and psycho-social needs. This includes developing trusting relationships and ensuring good communication with guests and families, as well as collaborating with other palliative care providers: doctors, ward and community nurses, social workers and allied health teams helping to ensure optimum quality of life for guests and their carers.

**Accreditation** Our continued focus on Quality is reflected in our Quality Improvement Plan 2024-2027.

We continue to participate in the **quality benchmarking system through the University of Wollongong's Palliative Care Outcomes Collaboration**. We participate in the Community of Practice Meetings and benchmark against Palliative Care services across Australia.

Our **relationships** with Home Care Managers are growing and we are constantly building new relationships with smaller communities through provision of care to residents in small towns across the regions from Port Fairy to Noorat and through to Melbourne.

Review of our **Strategic Plan** to take us through to 2026. The identified strategic priorities are Finance, Community Engagement, People and Team Focus and Service Provision.

We continue to work on **financial sustainability** by planning strategically, diversifying income, monitoring finances rigorously, maintaining reserves, and using resources efficiently—all while staying aligned with our mission of provision of care regardless of ability to pay.

Our continued valued relationships with our local **Community Palliative Care teams and Colac Area Health** services across all areas from the acute ward to allied health teams, rehab at home teams and home nurses. We appreciate and will continue to nurture these relationships.

We have enjoyed the opportunity to network and build or strengthen relationships with **Deakin University, Western Victoria Primary Healthcare Network, Carers Victoria and South West Tafe**.

Our much-valued **relationships** with our local services clubs and the outstanding support we have received, including the Meriba Service Club of Colac, the Rotary Clubs of Colac and Colac West and the Lions Club of Colac and Simpson.

**Life Stories.** Our Volunteer's are continuing to complete life stories with guests, it is a valued and quality program, providing opportunities for reflection and celebration.

In the financial year ended 30 June 2025, Anam Cara Colac has been open with guests for more than 90% of the year. Demonstrating our commitment to being **accessible to people when they need it**.

Our established **guest and carer feedback** survey process which gives us the opportunity to understand the needs of our stakeholders and make changes where needed.

Our **2024-25 Annual Staff Survey** revealed a job satisfaction score of 9.2 out of 10, highlighting our dedication to nurturing a culture of excellence and supporting our team in delivering high-quality care.





# Major Funding Contributors since Establishment

## \$50,000+

Neil & Yvonne Stewart  
Michael & Kylie Stewart  
Ross Higgins  
Department of Health & Human Services  
Federal Department of Health & Ageing  
Melbourne Gala Event 2014, 2015, 2016 & 2017  
H & L Hecht Trust  
GWA Griffiths Estate  
Anonymous Trust  
Anonymous Donor  
The Midfield Group - Colin McKenna & Family  
Colac Industrial Park - Socrates Papadopoulos & Peter McKay  
Barry McVilly  
The Hugh D.T. Williamson Foundation  
Colac Gala Event 2018  
Thyne Reid Foundation  
The Ian Potter Foundation  
Newman's Own Foundation  
Allan Myers AO QC  
Chris & Marilyn Meade  
The Gualtierio Vaccari Foundation  
Foundation for Rural and Regional Renewal (FRRR)-  
including The Gardiner Foundation  
Give Where You Live  
Department of Families, Fairness & Housing  
Mortimer Petroleum  
The Caponero Grant  
Equity Trustees  
Angior Family Foundation

## \$25,000+

Ian Rollo Currie Estate Foundation  
CRF (Colac Otway) Pty Ltd  
AMP Foundation  
Gall Family Foundation  
Collier Charitable Fund  
The Anthony Costa Foundation  
Dr IJ Bear AM  
3CS/MixxFM  
AL Lane Foundation  
Estate Ruth Roche  
Norm Tann  
Cressy Satellite Group  
Colac CBD Satellite Group  
Lochrie Pty Ltd  
Helen Macpherson Smith Trust  
Andrea & Ray Langdon  
Jennie Scott  
Acciona/Mt Gellibrand Wind Farm

## \$15,000+

Charles Stewart & Co Pty Ltd  
John T Reid Vic Charitable Trust  
AKD Softwoods  
PMF Foundation  
Geoff Lavender & Margie Drake  
Landpower Colac Pty Ltd  
Grosvenor Foundation  
Crowe Horwath  
Jim & Elaine McMaster  
BDH Constructions  
Bendigo Bank Community Enterprise Foundation  
The Jack Brockhoff Foundation  
Budget Furnishings - David Harris  
Clarke & Barwood Lawyers  
Colac Hosts  
D & K Richmond Pty Ltd  
ET & EW Murnane Pty Ltd  
Lynton & Elsie Evans  
Merv & Faye Brunt  
Michael & Susan Hanley  
Ray & Maureen Wheadon  
Richardson & Dennis Insurance Agencies  
Spence Construction  
Barongarook Satellite Group  
Graincorp Operations Ltd  
Colac Community Enterprise Foundation  
"MAE01 Soul Friend" Erskine Family Trust  
The Honda Foundation  
Noel & Robyn Cuolahan  
Meriba Service Club of Colac  
Denise Connor  
Carer's Victoria  
M & L Delahunty  
Lorna Everingham  
CommBank Staff Foundation  
Aged Persons Welfare Foundation

*"We warmly thank Kobi Hickey for so generously giving their time and expertise on a voluntary basis to help compile this Annual Report. Your care, attention to detail, and genuine commitment are deeply appreciated and have made a meaningful contribution to the report and to Anam Cara Colac."*



# Grants & Major Donations

*We are sincerely grateful to all our donors for their generous support throughout the 2024-2025 financial year. Your contributions help us continue providing compassionate care to our community.*

*If any adjustments are needed, please reach out so we can ensure the list is accurate and complete.*

Aged Persons Welfare Foundation	Mary Mackillop Today
AF Carew	Matilda and Isabella Mason - Double Shot Café
Alan and Maxine Walters	Maxine and Alan Walters
Angior Family Foundation	Meriba Service Club of Colac
Anne Mercer	Mortimer Petroleum
Andrea and Ray Langdon	Neil and Yvonne Stewart
Barbara Wouters	Noel and Robyn Cuolohan
Caponero Grant	Mt Gellibrand Windfarm
Charles Raymond Hay	Paul & Barbara Kennedy
Colac Central Bowling Club Inc	Paul and Jane Davis
CommBank Staff Foundation	RH&FV East
David and Jenifer Rechter	Rotary Club of Colac
Dementia Australia	Rotary Club of Colac West
Department of Fairness, Families and Housing (DFFH)	Simpson Lions Club
Deryn and Peter Thomas	StevCom
Diane Cobbledick	TD&M Williams
Equity Trustees	Terry & Lyn Harris
Findex Community Fund	Tim & Elizabeth Gore
Foundation for Rural & Regional Renewal	Tim and Helen Gibson
Gail Holt	Jan & Stewart Thwaites
Glenda & Jim Carson	Western Victoria Primary Health Network Ltd
GWA Griffiths	Keren Wigley
H&L Hecht Trust	
Helen and Tim Gibson	
James Thomas Barclay	
Jenny Hinke	
J&E McMaster	
Joanne Hayes	
Judy and Len Davis	
Lions Club of Colac	
Mandy Murnane	
Maree Daffy	
Maryjane Crabtree	

*“A sincere thank you to **Roly Skinner** for the many hours dedicated to keeping our grounds beautifully maintained, and to **Paul Davis** for his ongoing commitment to maintaining and monitoring our emergency generator. Your efforts ensure our facilities remain safe, functional, and welcoming for all.”*



# Grants & Major Donations 2024-2025



*H & L Hecht Trust*



**Aged Persons  
Welfare Foundation**



*The William Angliss Charitable Fund*





# Support our work

## BECOME A MEMBER

Annual Memberships for 2025/2026 are now due.

Payments of \$50 may be made directly to the office or via direct deposit to our bank account (BSB: 633 000, Account No: 128 787 173).

## VOLUNTEER YOUR TIME

Become a **Social Support or Palliative Care Volunteer** (full training provided). Alternatively you may like to volunteer in one of the following areas:

Maintenance and Grounds Team | Fundraising | Committee of Management.

## MAKE A DONATION

We appreciate any support you can offer. **Donations** can be made online at [www.anamcarahousecolac.org.au](http://www.anamcarahousecolac.org.au), directly to the office or via direct deposit to our bank account (BSB: 633 000, Account No: 128 787 173).

Donations over \$2 are tax deductible.

## BUSINESSES - HOST A DONATION BOX

A business can display an Anam Cara Collection Box where patrons can donate their small change.

## LEAVE A BEQUEST

Including Anam Cara Colac in your **will** is a wonderful way to help us continue our work.

## FIND US

Visit the website - to find everything you need to know about Anam Cara House Colac, visit us at [www.anamcarahousecolac.org.au](http://www.anamcarahousecolac.org.au)



On Facebook - "Like" us on Facebook to keep up with the happenings at the Hospice, [www.facebook.com/AnamCaraHouseColac](https://www.facebook.com/AnamCaraHouseColac)







“We could not have got through our loved one’s operation and all that entailed without you being there to care for mum. Thank you so much.”



# *In memory of* **Sandra Mary Turner**



## **FOUNDING MEMBER OF ANAM CARA HOUSE COLAC**

This year we sadly acknowledged the death of Mrs Sandra Turner, a valued founding member of Anam Cara House Colac.

Sandra was on the initial working party of the Community Hospice Project and wholeheartedly supported the establishment of our hospice for Colac and Southwest Victoria. Passionate and committed from our formation stage, Sandra played a strategic role in enabling this vision to become a reality for the provision of “home-like” palliative care and respite support for guests and their families. Sandra’s ongoing contribution to the Anam Cara House Colac, along with her generosity and commitment, helped to build the foundations on which we continue to grow to this day.

Sandra instigated one of our initial philanthropic grants in 2007 delivered by The Paul Newman Foundation for \$54,736.84 - this was directed to the building phase of the hospice.

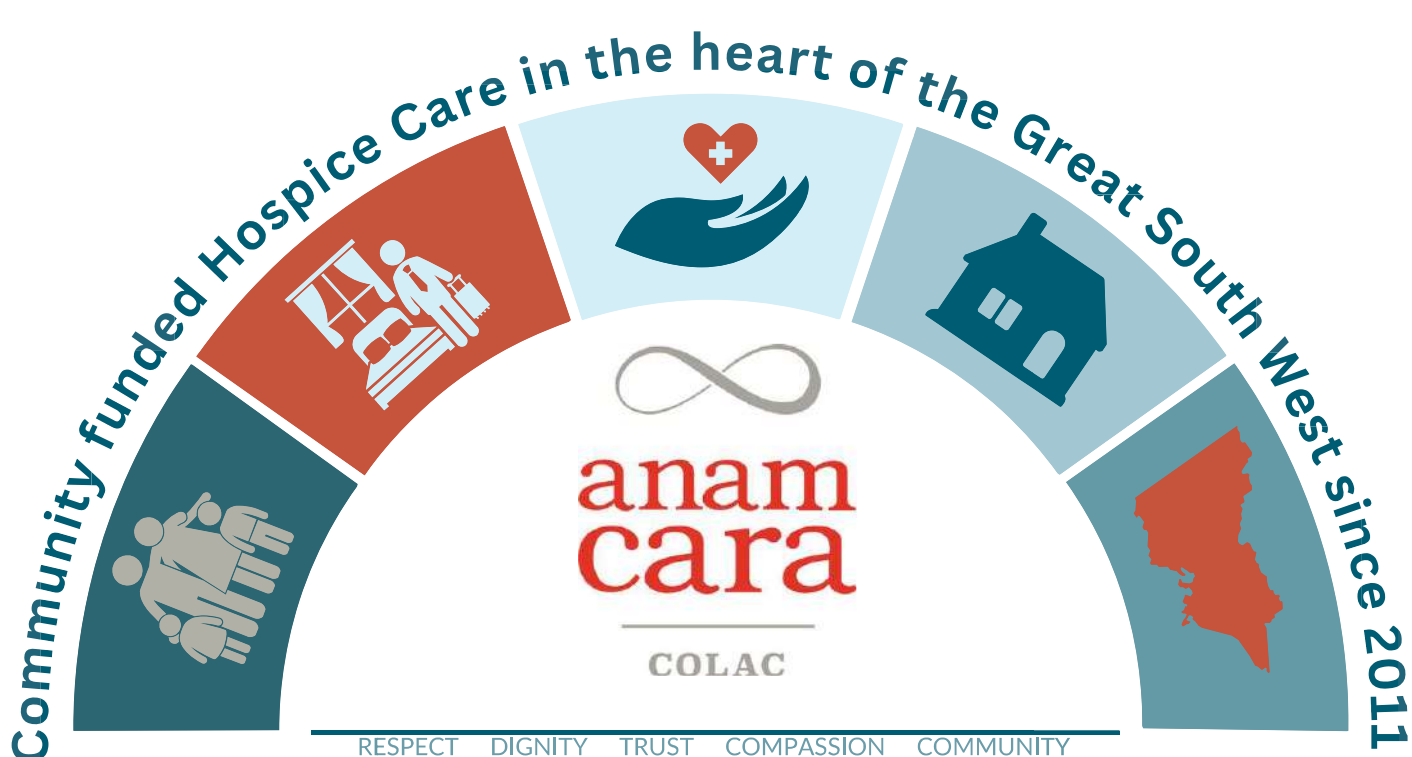
Sandra also worked tirelessly to raise funds for Fight Parkinson’s. A courageous woman, Sandra was selfless, strong and positive, and as such was an inspiration to her family, friends and community.

We extend our heartfelt thanks to Sandra’s family and remember Sandra’s legacy with gratitude.

**Vale Sandra Mary Turner 12.3.1948 – 18.5.2025**







Overnight guests in  
2024-25

**1086**

9100 guests since  
opening in 2011



### 37 VOLUNTEERS

Last year 37 volunteers provided 3600 hours of their time in many different ways.



### 32 EMPLOYEES

Registered Nurses and Personal Care Attendants provide 24hr care.

**Our care is accessible,  
supporting both those  
who are able to donate  
and those that cannot.**

**525**

Attendances to day respite program this financial year. That's 5303 attendees since beginning in 2011.



Anam Cara Colac is an accredited service under the Quality Improvement Council's Health and Community Services Standards. In the 2025 accreditation findings, we received commendations from the assessors for Service Delivery and our Volunteer Program.



**All donations are tax deductible**

## What do donations provide



**\$1,200**

A donation of \$1200 can provide One Night Of Overnight Care to a guests for with 24hr care.

**\$250**

A donation of \$250 can provide One Day Of Day Hospice Care to provide relief to carers and their family.

Anam Cara means "soul friend," and that's the heart of who we are. We're here to care for our guests with warmth, understanding, and genuine compassion

## OUR SERVICES

Respite Care  
Short Term Transitional Care  
In-Home Palliative Respite  
Palliative care  
End-of-life care  
Advance care planning  
Family & Carer accommodation  
Bereavement Care

Page 26 of 40

**ANAM CARA HOUSE COLAC INC**  
REG. NO. A0047930K

**FINANCIAL REPORT  
FOR THE YEAR ENDED  
30 JUNE 2025**



# Anam Cara House Colac Inc.

## BOARD REPORT

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Your Board members present this report on the incorporated association for the financial year ended 30 June 2025.

### Board Members

The name of each person who has been a member of the Board during the year and to date of this report are:

Maryjane Crabtree - President

Diane Wright

Helen Gibson

Andrea Langdon

Wayne O'Brien

Lynette Harris

Gavin Spokes

Michael Stewart - appointed 10 June 2025

Marion Nott - resigned 12 November 2024

Board Members have been in the office since the start of the financial year to the date of this report unless otherwise stated.

### Principal Activities

The principal activity of the association during the financial year is to operate a Hospice for Charitable purpose.

### Operating Result

The deficit from ordinary activities amounted to \$130,787 (2024: \$102,556).

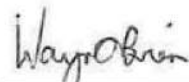
### Events Subsequent to the End of the Reporting Period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the association, the results of those operations, or the state of affairs of the association in future financial years.

### Environmental Regulation

The incorporated association's operations are not regulated by any significant environmental regulation under a law of the Commonwealth or of a state or territory.

Signed in accordance with a resolution of the Members of the Board:



Wayne O'Brien



Maryjane Crabtree

Dated 27 October 2025



# Anam Cara House Colac Inc.

## COMPREHENSIVE INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2025

	2025 \$	2024 \$
<b>REVENUE</b>		
Members subscriptions	2,000	2,450
Guest donations	75,451	59,836
Grants income	378,864	443,951
Fundraising, donations and bequest income	399,481	332,063
Funded guests income	169,125	57,523
Investment income	134,034	129,409
Gain/loss on sale of investments	60,475	5,086
Interest received	684	926
Other Income	4,196	13,032
<b>TOTAL REVENUE</b>	<b>1,224,310</b>	<b>1,044,276</b>
<b>EXPENSES</b>		
Advertising	(3,025)	(5,554)
Administration expenses	(26,948)	(20,848)
Audit fees	(3,900)	(3,800)
Utilities	(30,888)	(24,620)
Insurance	(22,379)	(20,884)
Operating expenses	(24,682)	(32,387)
Minor medical and equipment purchases	(2,731)	(1,826)
Professional development	(15,795)	(6,929)
Repairs and maintenance	(10,625)	(10,602)
Investments fees	(18,302)	(18,366)
Superannuation	(109,637)	(97,122)
Employee benefits	(978,585)	(871,665)
Workcover premiums	(57,375)	(38,561)
<b>TOTAL EXPENSES</b>	<b>(1,304,872)</b>	<b>(1,153,164)</b>
<b>Result before capital items</b>	<b>(80,562)</b>	<b>(108,888)</b>
Unrealised gain on managed investments at fair value	37,566	103,656
Unrealised gain on silver bars at fair value	21,612	9,796
Depreciation expense	(109,403)	(107,120)
<b>COMPREHENSIVE RESULT FOR THE YEAR</b>	<b>(130,787)</b>	<b>(102,556)</b>

The accompanying notes form part of these financial accounts.

# Anam Cara House Colac Inc.

## BALANCE SHEET AS AT 30 JUNE 2025

	Notes	2025 \$	2024 \$
<b>ASSETS</b>			
<b>Current Assets</b>			
Cash and cash equivalents	2	314,287	273,922
Receivables	3	76,367	11,619
Prepayments		16,910	14,752
Financial assets	4	2,148,109	2,275,973
<b>Total Current Assets</b>		<b>2,555,673</b>	<b>2,576,266</b>
<b>Non Current Assets</b>			
Property plant & equipment	5	4,319,167	4,411,370
<b>Total Non Current Assets</b>		<b>4,319,167</b>	<b>4,411,370</b>
<b>TOTAL ASSETS</b>		<b>6,874,840</b>	<b>6,987,636</b>
<b>LIABILITIES</b>			
<b>Current Liabilities</b>			
Payables	6	103,553	78,141
Employee benefits	7	92,323	101,572
<b>Total Current Liabilities</b>		<b>195,876</b>	<b>179,713</b>
<b>Non Current Liabilities</b>			
Employee benefits	7	12,818	10,990
<b>Total Non Current Liabilities</b>		<b>12,818</b>	<b>10,990</b>
<b>TOTAL LIABILITIES</b>		<b>208,694</b>	<b>190,703</b>
<b>NET ASSETS</b>		<b>6,666,146</b>	<b>6,796,933</b>
<b>MEMBERS FUNDS</b>			
Asset revaluation reserve		2,838,455	2,838,455
Accumulated funds		3,827,691	3,958,478
<b>TOTAL MEMBERS' FUNDS</b>		<b>6,666,146</b>	<b>6,796,933</b>

The accompanying notes form part of these financial accounts.

# Anam Cara House Colac Inc.

## STATEMENT OF CHANGES IN MEMBERS' FUNDS FOR THE YEAR ENDED 30 JUNE 2025

	Notes	Asset revaluation reserve \$	Accumulated Funds \$	Total Members Funds \$
Balance 1 July 2023		2,838,455	4,061,034	6,899,489
Net result for the year		-	(102,556)	(102,556)
Balance 30 June 2024		2,838,455	3,958,478	6,796,933
Balance 1 July 2024		2,838,455	3,958,478	6,796,933
Net result for the year		-	(130,787)	(130,787)
Balance 30 June 2025		2,838,455	3,827,691	6,666,146

The accompanying notes form part of these financial accounts.



# Anam Cara House Colac Inc.

## CASH FLOW STATEMENT FOR THE YEAR ENDED 30 JUNE 2025

	Notes	2025 \$	2024 \$
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>			
Grants received		378,864	443,951
Receipts from donations & fundraising activities		585,505	442,098
Other revenue received		134,034	21,450
Interest received		684	926
Payments to employees & suppliers		(1,286,308)	(1,124,631)
<b>NET CASH PROVIDED/(USED) IN OPERATING ACTIVITIES</b>		<b>(187,221)</b>	<b>(216,206)</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>			
Purchase of financial assets		247,517	295,675
Payments for plant and equipment		(19,931)	(36,551)
<b>NET CASH PROVIDED/(USED) IN INVESTING ACTIVITIES</b>		<b>227,586</b>	<b>259,124</b>
<b>NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS HELD</b>		<b>40,365</b>	<b>42,918</b>
<b>CASH AND CASH EQUIVALENTS AT BEGINNING OF YEAR</b>		<b>273,922</b>	<b>231,004</b>
<b>CASH AND CASH EQUIVALENTS AT END OF YEAR</b>	2	<b>314,287</b>	<b>273,922</b>

The accompanying notes form part of these financial accounts.

# Anam Cara House Colac Inc.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2025

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### Note 1: Statement Of Material Accounting Policies

#### Basis of preparation

The board of management have prepared the financial statements on the basis that the association is a non-reporting association because there are no users dependent on general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the Australian Charities and Not-for-profits Commission Act 2012. The association is a not-for-profit association for financial reporting purposes under the Australian Accounting Standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the Australian Charities and Not-for-profits Commission Act 2012 and the material accounting policies disclosed below, which the board of management have determined are appropriate to meet the needs of the members. Such accounting policies are consistent with those of previous periods unless stated otherwise.

The financial statements, except for the cash flow information, have been prepared on an accrual basis and are based on historical costs unless otherwise stated in the notes. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise. The amounts presented in the financial statements have been rounded to the nearest dollar.

#### (a) Income Tax

The association is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

#### (b) Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment losses.

Plant and Equipment are measured on the cost basis less depreciation and impairment losses.

In the event the carrying amount of the plant and equipment is greater than the estimated recoverable amount the carrying amount is written down to the estimated recoverable amount and impairment losses are recognised in the profit and loss statement.

#### Depreciation

The depreciable amounts of all fixed assets are depreciated on a straight line basis over their useful lives commencing from the time the asset is held ready for use.

Motor Vehicles	22% - 50%
Plant and Equipment	5% - 100%

The assets' residual values and useful lives are reviewed and adjusted, if appropriate, at each balance date.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains and losses are included in the income statement. When revalued assets are sold, amounts included in the revaluation relating to that asset are transferred to retained earnings.

#### (c) Employee Benefits

##### *Short-term employee benefits*

Liabilities for wages and salaries, including non-monetary benefits, annual leave and long service leave expected to be settled wholly within 12 months of the reporting date are measured at the amounts expected to be paid when the liabilities are settled.

## Anam Cara House Colac Inc.

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2024

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#### Note 1: Statement Of Accounting Policies (cont.)

##### (c) Employee Benefits (Cont.)

###### *Other long-term employee benefits*

The liability for long service leave not expected to be settled within 12 months of the reporting date are measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date. Consideration is given to expected future wage and salary levels, experience of employee departures and year's of service. Expected future payments are discounted using market yields at the reporting date on national government bonds with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows.

##### (d) Revenue recognition

###### *Operating Grants, Donations and Bequests*

When the association receives grants and other revenue, it assesses whether the contract is enforceable and has sufficiently specific performance obligations in accordance with AASB 15.

When both these conditions are satisfied, the association:

- identifies each performance obligation relating to the grant
- recognises a contract liability for its obligations under the agreement
- recognises revenue as it satisfies its performance obligations.

Where the contract is not enforceable or does not have sufficiently specific performance obligations:

- recognises the asset received in accordance with the recognition requirements of other applicable accounting standards;
- recognises related amounts (being contributions by owners, lease liability, financial instruments, provisions, revenue or contract liability arising from contract with customer)
- recognises income immediately in profit or loss as the difference between the initial carrying amount of the asset and the related amount.

###### *Interest Income*

Interest income is recognised using the effective interest method.

##### (e) Financial Assets

Investments are recognised and derecognised on trade date where purchase or sale of an investment is under a contract whose terms require delivery of the investment within the timeframe established by the market concerned, and are initially measured at fair value, net of transaction costs.

Australian Listed Equity Securities are subsequently measured at fair value based on current share price. Management regards the current share price to be a reliable and relevant basis to determine fair value.

The association classifies its other financial assets between current and non-current assets based on the purpose for which the assets were acquired. Management determines the classification of its other financial assets at initial recognition.

The association assesses at each balance sheet date whether a financial asset or group of financial assets is impaired.

All financial assets, except those measured at fair value through profit or loss are subject to annual review for impairment.

###### *Impairment of financial assets*

At the end of each reporting period, the association assesses whether there is objective evidence that a financial asset or group of financial assets is impaired. All financial instrument assets, except those measured at fair value through profit or loss, are subject to annual review for impairment.



# Anam Cara House Colac Inc.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2024

### Note 1: Statement Of Accounting Policies (cont.)

#### (h) Key Judgements Employee Benefits

For the purposes of measurement, AASB 119: Employee Benefits defines obligations for short-term employee benefits as obligations expected to be settled wholly before 12 months after the end of the annual reporting period in which the employees render the related service. As the association expects that all of its employees would use all of their annual leave entitlements earned during a reporting period before 12 months after the end of the reporting period, the association believes that obligations for annual leave entitlements satisfy the definition of short-term employee benefits and, therefore, can be measured at the (undiscounted) amounts expected to be paid to employees when the obligations are settled.

Employee benefit liabilities are classified as a non-current liability if the association has a conditional right to defer payment beyond 12 months. Long service leave entitlements (for staff who have not yet exceeded the minimum vesting period) fall into this category. The association applies significant judgment when measuring its employee benefit liabilities and to determine when it expects its employee entitlements to be paid. With reference to historical data, if the association does not expect entitlements to be paid within 12 months, the entitlement is measured at its present value, being the expected future payments to employees. Expected future payments incorporate anticipated future wage and salary levels, durations of service and employee departures, and are discounted at rates determined by reference to market yields on government bonds at the end of the reporting period. All other entitlements are measured at their nominal value.

#### Note 2 : Cash and cash equivalents

	2025 \$	2024 \$
Cash on hand	255	221
Operating account	583	303
Capital and investment accounts	313,449	273,398
	<u>314,287</u>	<u>273,922</u>

#### Note 3 : Receivables and other assets

Trade debtors	76,948	11,800
GST receivable/(payable)	(581)	(181)
	<u>76,367</u>	<u>11,619</u>

#### Note 4 : Financial assets

JB Were Managed Investments at fair value	2,042,301	2,191,777
Silver bars at fair value	105,808	84,196
	<u>2,148,109</u>	<u>2,275,973</u>

#### Note 5: Property, plant & equipment

Land at fair value	395,000	395,000
Land and buildings at fair value	4,053,723	4,053,723
Less Accumulated depreciation	(202,686)	(101,343)
	<u>3,851,037</u>	<u>3,952,380</u>
Plant and equipment	113,312	96,112
Less Accumulated depreciation	(40,182)	(32,122)
	<u>73,130</u>	<u>63,990</u>
	<u>4,319,167</u>	<u>4,411,370</u>

Land and buildings were independently revalued by Opteon to fair value as at 30 June 2023.

# Anam Cara House Colac Inc.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2025

	2025 \$	2024 \$
<b>Note 6 : Payables</b>		
Accounts payable	81	-
PAYG Payable	19,111	11,568
Credit card payable	680	(228)
Superannuation payable	40,576	33,067
Accrued salaries & wages	43,105	33,734
	<u>103,553</u>	<u>39,787</u>
<b>Note 7: Employee benefits</b>		
<u><b>Current</b></u>		
Annual leave	58,162	55,706
Long service leave	34,161	45,866
	<u>92,323</u>	<u>105,008</u>
<u><b>Non Current</b></u>		
Long service leave	<u>12,818</u>	<u>10,990</u>

### **Note 8: Events after the Reporting Period**

The association is not aware of any significant events since the end of the financial year.

### **Note 9: Contingent Liabilities and Contingent Assets**

The association is not aware of any contingent liabilities or assets as at 30 June 2025 (2024: nil).

## Anam Cara House Colac Inc.


### STATEMENT BY MEMBERS OF THE BOARD

In the opinion of the Committee the Financial Report comprising the Comprehensive Income Statement, Balance Sheet, Statement of Changes in Equity, Statement of Cash Flows and Notes to the Financial Report:

- 1 the Incorporated Association is not a reporting entity because there are no users dependent on general purpose financial statements. Accordingly, as described in note 1 to the financial statements, the attached special purpose financial statements have been prepared for the purposes of complying with the Australian Charities and Not-for-Profits Commission Act 2012 and the Associations Incorporation Reform Act 2012 (Vic).
- 2 the attached financial statements and notes thereto comply with Accounting Standards as described in note 1 to the financial statements;
- 3 the attached financial statements and notes give true and fair value of the Incorporated Association's financial position as at 30 June 2025 and its performance for the financial year ended or that date; and
- 4 there are reasonable grounds to believe that the Incorporated Association will be able to pay its debts as and when they become due and payable.

Signed in accordance with subsection 60.15(2) of the Australian Charities and Not-for-profit Commission Regulations 2022.

  
Wayne O'Brien

  
Maryjane Crabtree

Dated 27 October 2025



**INDEPENDENT AUDIT REPORT TO THE MEMBERS OF ANAM CARA HOUSE INC. Opinion** We have audited the financial report, being a special purpose financial report of Anam Cara House Inc., which comprises the balance sheet as at 30 June 2025, and the comprehensive income statement, the cash flow statement, statement of changes in equity for the year then ended, a summary of material accounting policies, other explanatory notes and the statement by members of the board.

In our opinion, the accompanying financial report of Anam Cara House Inc. is in accordance with the Division 60 of the *Australian Charities and Not-for-Profits Commission Act 2012*, and financial reporting requirements of the *Associations Incorporation Reform Act 2012 (VIC)* including:

- (a) giving a true and fair view of Anam Cara House Inc.'s financial position as at 30 June 2025 and of its financial performance for the year then ended; and
- (b) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2022*.

#### **Basis of Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Anam Cara House Inc. in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia, and we have fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Emphasis of Matter Basis of Accounting**

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the board's financial reporting responsibilities under the *Australian Charities and Not-for-Profits Commission Act 2012*, and the *Associations Incorporation Reform Act 2012 (VIC)*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

#### **Responsibilities of Management and Those Charged with Governance for the Financial Report**

Management is responsible for the preparation of the financial report in accordance with the requirements of the *Australian Charities and Not-for-Profits Commission Act 2012* and *Associations Incorporation Reform Act (Vic) 2012* and for such internal control as management determines is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless management either intends to liquidate the Anam Cara House Inc. or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Anam Cara House Inc.'s financial reporting process.

#### **Auditor's Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Obtain an understanding of internal control relevant to
- audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Anam Cara House Inc.'s internal control. Evaluate the appropriateness of accounting policies used and the
- reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Anam Cara House Inc.'s ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Anam Cara House Inc. to cease to continue as a going concern. Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and
- whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit. **Independence** In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

McLaren Hunt

MCLAREN HUNT  
AUDIT AND ASSURANCE

NM

NARELLE MCLEAN  
PARTNER

Dated at Warrnambool; 29 October 2025

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## Financials

The full financial report is available on the website.

